Making a call on iPhone is as simple as choosing a number in your contacts, or tapping one of your favourites or recent calls. Or just ask Siri to “call Bob Jones.”
Add favourites. With Favourites, you can make a call with a single tap. To add someone to your Favourites list, tap . You can also add names to Favourites from Contacts. In Contacts, tap Add to Favourites at the bottom of a card, and tap the number to add.

Delete a name or rearrange your Favourites list. Tap Edit.

Return a recent call. Tap Recents, and then tap the call. Tap to get more info about the call, or the caller. A red badge indicates the number of missed calls.

Dial manually. Tap Keypad, enter the number, and then tap Call.

Paste a number to the keypad: Tap the screen above the keyboard, and then tap Paste.

Enter a soft (2-second) pause: Touch the “*” key until a comma appears.

Enter a hard pause (to pause dialing until you tap the Dial button): Touch the “#” key until a semicolon appears.

Redial the last number: Tap Keypad, tap Call to display the number, then tap Call again.

When someone calls
Tap Answer to take an incoming call. Or if iPhone is locked, drag the slider. You can also press the centre button on your headset.

Silence a call. Press the Sleep/Wake button or either volume button. You can still answer the call after silencing it, until it goes to voicemail.

Decline a call and send it directly to voicemail. Do one of the following:
Press the Sleep/Wake button twice quickly.
Press and hold the centre button on your headset for about two seconds. Two low beeps confirm that the call was declined.
Tap Decline (if iPhone is awake when the call comes in).

Respond with a text message instead of answering. Tap Message and choose a reply or tap Custom. To create your own default replies, go to Settings > Phone > Respond with Text, then tap any of the default messages and replace it with your own text.

Remind yourself to return the call. Tap Remind Me and indicate when you want to be reminded.

While on a call
When you’re on a call, the screen shows several call options.
Use another app while on a call. Press the Home button, and then open the app. To return to the call, tap the green bar at the top of the screen.

Respond to a second call. You can:
- Ignore the call and send it to voicemail: Tap Ignore.
- Put the first call on hold and answer the new one: Tap Hold Call + Answer.
- End the first call and answer the new one: When using a GSM network, tap End Call + Answer. With a CDMA network, tap End Call and when the second call rings back, tap Answer, or drag the slider if the phone is locked.

With a call on hold, tap Swap to switch between calls or tap Merge Calls to talk with both parties at once.

Mail

Write messages
Mail lets you access all of your email accounts, on the go.

Insert a photo or video. Tap the insertion point. Tap the arrows to see more choices.

Quote some text when you reply. Tap the insertion point, then select the text you want to include. Tap, then tap Reply.

Send a message from a different account. Tap the From field to choose an account.

Change a recipient from Cc to Bcc. After you enter recipients, you can drag them from one field to another or change their order.
Get a sneak peek

See a longer preview. Go to Settings > Mail, Contacts, Calendars > Preview. You can show up to five lines.

Is the message for me? Turn on Settings > Mail, Contacts, Calendars > Show To/Cc Label. If the label says Cc instead of To, you were just copied. You can also use the To/Cc mailbox, which gathers all mail addressed to you. To show or hide it, swipe to the right (or tap Mailboxes), then tap Edit.

Finish a message later

Save it, don’t send it. If you’re writing a message and want to finish it later, tap Cancel, then tap Save Draft.

Finish a saved draft. Touch and hold Compose. Pick the draft from the list, then finish it up and send, or save it again as a draft.

Show draft messages from all of your accounts. While viewing the Mailboxes list, tap Edit, tap Add Mailbox, then turn on the All Drafts mailbox.

Delete a draft. In the Drafts list, swipe left across a draft, then tap Delete.

See important messages
Gather important messages. Add important people to your VIP list, and their messages all appear in the VIP mailbox. Tap the sender’s name in a message, then tap Add to VIP. To show or hide the VIP mailbox, tap Edit while viewing the Mailboxes list.

Get notified of important messages. Notification Centre lets you know when you receive messages in favourite mailboxes or messages from your VIPs. Go to Settings > Notification Centre > Mail

Messages

SMS, MMS, and iMessages
Messages let you exchange text messages with other SMS and MMS devices using your cellular connection, and with other iOS devices using iMessage.

iMessage is an Apple service that lets you send unlimited messages over Wi-Fi (or cellular connections) to others using iOS 5 or later, or OS X Mountain Lion or later. With iMessage, you can see when other people are typing, and let them know when you’ve read their messages. iMessages are displayed on all of your iOS devices logged in to the same account, so you can start a conversation on one of your devices and continue it on another device. For security, iMessages are encrypted before they’re sent.

Send and receive messages
Start a text conversation. Tap ☎️, then enter a phone number or email address, or tap + and choose a contact.

Manage conversations
Conversations are saved in the Messages list. A blue dot indicates unread messages. Tap a conversation to view or continue it.

View the Messages list. Swipe to the right.
Forward a message. Touch and hold a message or attachment, tap More, select additional items if desired, then tap the right facing arrow.

Delete a message. Touch and hold a message or attachment, tap More, select more if desired, then tap the bin icon. To delete all text and attachments without deleting the conversation, tap Delete All.

Messages settings
Go to Settings > Messages to set options for Messages, including:

- Turning iMessage on or off
- Notifying others when you’ve read their messages
- Specifying an Apple ID or email address to use with Messages
- SMS and MMS options
- Turning group messaging on or off
- Showing the Subject field
- Showing the character count
- Blocking unwanted messages

**Calendar at a glance**

**Search for events.** Tap, then enter text in the search field. The titles, invitees, locations, and notes for the calendars you’re viewing are searched.

**View a weekly calendar.** Rotate iPhone sideways.

**Change your view.** Tap a year, month, or day to zoom in or out on your calendar. Tap Today to get back to current events.

**Adjust an event.** Touch and hold the event, then drag it to a new time, or adjust the grab points.
Navigation and Touch

**TAP** As clicking is to a desktop computer, so is tapping to an iOS device. Tapping is the most common and basic gesture: You tap to open apps, bring up controls, make choices from menus, and more.

**Double Tap** an object twice in succession to effect a double-tap. Double-taps are primarily used for zooming in or out on text, but third-party apps also use the double-tap for various purposes.

**Tap, Hold and Drag** for some functions, such as highlighting text, copying and pasting, or deleting and moving apps, you need to tap and hold down on the screen. When you do this on a piece of text, it highlights in blue, and editing handles—vertical lines with blue dots—appear on either side of the highlighted area. You can tap, hold, and, while holding down, drag your finger to increase or decrease the selection. Dragging also comes into play for moving objects in apps, drawing, and swiping and flicking.
Flick and Swipe Drag your finger across the screen—up, down, left, or right—to swipe. Swiping is one of your primary navigational tools: You use a left or right swipe to move through home screens or images in the Photos app; you use an up or down swipe to read text in Safari, iBooks, Newsstand, or elsewhere. It’s one of the easiest gestures to learn. A flick is just like a swipe, only faster: Your device supports inertial scrolling, which means that the faster or slower you move your finger, the faster or slower content will move. If you want to get to the bottom of a page quickly, just flick your finger upward in a fast motion. Pinch to zoom in or out, use the pinch gesture (also referred to as a pinch-to-zoom gesture). To zoom in or to open something, place your thumb and index finger, pinched together, on screen and spread them apart. To zoom out, do the reverse: Start with your thumb and index finger further apart, and then pinch them together. Rotate. You can even rotate some elements with two or more fingers. Just place two fingers on screen and make a circular gesture, clockwise or counter clockwise.

Get to Know the Status Bar

<table>
<thead>
<tr>
<th>SIGNAL STRENGTH</th>
<th>These bars reflect the cellular data signal in your area. They fluctuate between zero bars (little to no service) and five bars (a strong signal).</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Signal Strength" /></td>
<td></td>
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</table>

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<tr>
<th>CARRIER AND NETWORK TYPE</th>
<th>The name of your cellular carrier (in the United States, the major carriers are AT&amp;T, Verizon, and Sprint) shows up next to the signal-strength bar; next to this, an icon indicates the kind of data connection you have: LTE, 4G, 3G, EDGE/VO-DO, or, in limited connection areas, GPRS (General Packet Radio Service). These are represented by the LTE, 4G, 3G, E, and 0 icons, respectively.</th>
</tr>
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<td><img src="image" alt="Carrier and Network Type" /></td>
<td></td>
</tr>
</tbody>
</table>

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<tr>
<th>AIRPLANE MODE</th>
<th>When you turn on Airplane mode in the Settings app, your device turns off all Internet and Bluetooth connections and displays this icon. While in Airplane Mode, you can still use Wi-Fi and Bluetooth—just have to manually reenable the settings. (See the “Change Your Settings” chapter for more information on Airplane mode.)</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Airplane Mode" /></td>
<td></td>
</tr>
<tr>
<td>Icon</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
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</tr>
<tr>
<td><img src="image1" alt="WiFi" /></td>
<td><strong>Wi-Fi Strength</strong> When your device is connected to a Wi-Fi network, the Network Type icon disappears and the Wi-Fi strength indicator appears in its place. The stronger the signal, the more bars are illuminated.</td>
</tr>
<tr>
<td><img src="image2" alt="Tethering" /></td>
<td><strong>Tethering</strong> If you connect your device to another iOS device’s Personal Hotspot to share a cellular data connection, this icon appears, replacing the Network Type icon.</td>
</tr>
<tr>
<td><img src="image3" alt="VPN" /></td>
<td><strong>VPN</strong> If your device is connected to a virtual private network (VPN), this icon appears.</td>
</tr>
<tr>
<td><img src="image4" alt="Processing" /></td>
<td><strong>Processing Icon</strong> This icon appears whenever your device is processing any sort of request over a data connection (syncing RSS feeds, connecting to Wi-Fi or Bluetooth, updating your Twitter stream, and so forth).</td>
</tr>
<tr>
<td><img src="image5" alt="Sync" /></td>
<td><strong>Sync</strong> This icon appears when you sync your device to your computer over Wi-Fi or via USB.</td>
</tr>
<tr>
<td><img src="image6" alt="Do Not Disturb" /></td>
<td><strong>Do Not Disturb</strong> If you've enabled Do Not Disturb in the Settings app to silence any incoming text messages, calls, or notifications, you'll see this icon next to the clock.</td>
</tr>
<tr>
<td><img src="image7" alt="Clock" /></td>
<td><strong>Clock</strong> When your iPhone is unlocked, the current time appears in the center of the menu bar; when it's locked, the time displays directly on the main screen.</td>
</tr>
<tr>
<td><img src="image8" alt="Orientation Lock" /></td>
<td><strong>Orientation Lock</strong> This icon lets you know if your iPhone's orientation is locked in portrait. To lock or unlock this, you can double-press the Home button, swipe to the right along the multitasking bar, and tap the Orientation Lock/Unlock button.</td>
</tr>
<tr>
<td><img src="image9" alt="Location Services" /></td>
<td><strong>Location Services</strong> When an application or system service is using your location, this arrow appears in the menu bar. If you're using an app with geofencing (location-based reminders, for instance), the icon turns into an arrow outline.</td>
</tr>
<tr>
<td><img src="image10" alt="Music Playing" /></td>
<td><strong>Music Playing</strong> If you're playing an audio track in iTunes or another app, this triangle appears. If your music is paused, no icon displays.</td>
</tr>
<tr>
<td><img src="image11" alt="Alarm Clock" /></td>
<td><strong>Alarm Clock</strong> When you have an alarm set in the Clock app, you see this icon in the menu bar.</td>
</tr>
</tbody>
</table>
TTY - If you have turned on TTY, or teletype machine (to do so, go to Settings > Phone), this symbol appears in the status bar.

Bluetooth - Turn on Bluetooth, and you see this icon. By default, the symbol is gray, but if you make a Bluetooth connection, it blinks and changes color.

AirPlay Mirroring - If you mirror your iPad's display, you get this icon. Additionally, the status bar turns blue.

Battery Status - Located in the far right corner of the status bar, the battery-status icon shows how much charge your device has left. If you’re charging the battery, you see a small lightning bolt. (Once your battery is fully charged, the lightning bolt transforms into a plug icon.) You can also choose to have your device report the percentage of the battery charge.